

In-Room Dining

Frequently Asked Questions



Where do patients get a menu?

A disposable paper menu is placed in each room. If you do not see a menu in your room, please speak with the nursing staff.

When will meals be served?

Meals are delivered between 6:45 am and 6:30 pm by the In-Room Dining wait staff. Breakfast can be ordered all day and lunch/dinner can be ordered beginning at 11:00 am.

How do patients order meals?

Patients may order their meal or snack selections any time between 6:45 am and 6:30 pm by calling 6368 (MENU). Knowledgeable staff in the Call Center will assist the patient with their selections. Selections will be made to order and delivered by our In-Room Dining wait staff.

Because monitoring blood sugars and administering medications must be timed with food intake to be most effective, we do ask patients to notify the nursing staff after ordering each meal. Thank you.

How quickly will patients receive their order?

All orders will be delivered within 45 minutes.

What if a patient is on a special diet?

If patients have been placed on a special diet, or if they have been scheduled for certain tests, their selections may be limited. The Call Center staff will be able to assist them with making the right choices or timing delivery once tests have been completed. Our registered dietitians are also available to discuss dietary concerns with patients by calling 362-1109 or 362-1133.

Are the menu selections appropriate for diabetic patients?

Yes. To help patients with diabetes manage their blood sugar, the number of carbohydrate servings is indicated in parenthesis next to each item on the menu. Our Call Center is prepared to assist diabetic patients when they place their order.

What happens if a patient isn't in the room when their meal is delivered?

If a patient is not in their room when the wait staff arrives, we will leave a card indicating that we're sorry we missed them and to call 6368 (MENU) to have the a fresh meal redelivered.

Can guests also order In-Room Dining?

Yes! Guests may also order from the Room Service line and eat with the patient. The cost is \$6.00. They may pay cash in the cafeteria or use a credit or debit card while on the phone with the Call Center Associate.

Guests are also invited to visit Fairview Range's cafeteria, and snacks are available in vending machines, located in the Patient & Family Waiting Area, 24 hours a day.

What if a patient is hungry when In-Room Dining isn't available?

The Nursing units are all stocked with pantries for light snacks. If that is not quite enough for the patient, an after-hours meal may be provided. This is a box-style lunch from the kitchen.